

MUHAMMAD ARSALAN KHAN

Senior Dynamics 365 CE & Power Platform Developer

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Professional profile

Senior enterprise software developer with 13 years of experience across Dynamics 365 CE, Microsoft Power Platform, Dataverse, Power Apps, Power Automate, C#/.NET, APIs, integrations, analytics, and production delivery. Combines hands-on engineering with business-analysis discipline, requirements analysis, technical leadership, and production support.

Core expertise

Platform: Dynamics 365 CE, Dataverse, model-driven apps, canvas apps, custom pages, Power Pages, Power Automate, business process flows, PCF controls

Engineering: C#, .NET, ASP.NET MVC/Core, Web API, WCF, JavaScript, Angular, SQL Server, PostgreSQL, SSIS, Power BI, Azure, AWS

Professional experience

Senior Product Specialist - Power Platform

Capgemini | Mar 2025-present

- Senior delivery role across Microsoft Power Platform and Dynamics 365 CE, focused on implementation quality and enterprise application delivery.

Senior Staff Software Engineer

10Pearls | Jan 2022-Feb 2025

- Delivered full-lifecycle application development, Power Apps custom pages, business process flows, workflows, Power Automate, canvas applications, and external-system integrations.
- Worked across C#, .NET, ASP.NET Core APIs, Angular, Entity Framework, SQL Server, PostgreSQL, Azure, AWS, CI tooling, performance, testing, and production support.
- Mentored engineers, supported technical recruitment, and collaborated with business analysts and project managers on requirements and delivery.

Senior Consultant - Power Apps

Systems Limited | Jan 2021-Dec 2021

- Integrated customer portals with Dynamics applications and delivered PCF controls, model-driven apps, Power Automate, platform customizations, and integrations.
- Supported production deployment, troubleshooting, user training, documentation, customer support, and CRM application maintenance.

Software Developer - Dynamics CRM

VeriPark | Jan 2019-Jan 2021

- Extended Dynamics 365 using plugins, workflows, web resources, custom APIs, model-driven apps, canvas apps, Power Automate, and AI Builder.
- Delivered .NET Core integrations, SSIS and KingswaySoft migration, Power BI dashboards, legacy-report migration, code quality, and critical-issue resolution.

Earlier experience

Software Engineer - IT Innovation

Bank Al Habib Limited | Jan 2016-Dec 2018

- Contributed to core banking software development, application integration, performance and security improvements, code review, testing, deployment, documentation, training, and production support.
- Coordinated technical deliverables with stakeholders and supported team engineering standards.

Software Engineer

ISR Software Services Private Limited | Jan 2013-Dec 2015

- Developed and maintained desktop and web business systems for multiple domains.
- Worked with stakeholders on implementation, legacy modernization, documentation, code review, and compliance-oriented manufacturing software.

Selected projects

- **Dynamics 365 customer platform:** CRM extensions, portals, PCF, Power Apps, Power Automate, custom APIs, integrations, migration, dashboards, deployment, and production support.
- **Core banking integration:** ASP.NET MVC, Web API, WCF, SQL Server, enterprise service bus integration, performance optimization, security risk mitigation, and dashboards.
- **Manufacturing execution:** compliance-oriented documentation, operational modules, document repository, manufacturing-line processes, and reporting.

Education & credentials

Education NED University - Cyber threat intelligence and privacy protection Mohammad Ali Jinnah University - Software engineering Karachi University - Economics and mathematics	Microsoft PL-900 Power Platform Fundamentals Scrum Fundamentals Certified - SFC, 2019 Training OpenAI Agents and Workflows, Applied AI Foundations, AI Foundations Anthropic Claude Code in Action, Claude Code 101, Claude 101, AI Fluency Programming in HTML5 with JavaScript and CSS3, Research and development
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